

Hiring a New Managing Director

Overview



- How did we end up here?
- What is this presentation about?
- Axel stepped down after 20 years of service
- The board had to appoint a new Managing Director
- But also ensure stability and operations in the meantime
- This is how we did it

Thanks to...



- Axel for being the MD for 20 years
- Gwen, Felipe and Kaveh for being the Interim MDs
- Carolien (HR)
- All staff who supported us in the selection but also who went with us through this journey

Two subcommittees



- Transition Committee
 - Ensuring we have a working MD and a stable NCC in the transition time
 - Remco, Ondřej, Christian

- EB Selection Committee
 - Hiring a new MD
 - Salam (Chair), Falk, Piotr, Christian and Carolien (HR)

Guiding Principles



- Be as transparent as possible
- Involve staff and the Works Council (the OR) as advisors
 - In the job description creation
 - But also in the final interviews
- Have the new MD join before the next RIPE Meeting
- Be as inclusive as possible in the job description but also in the interview process
- Finding the best-fit candidate complementary to the organisation and existing Management

Preparation



- Creating a committee
- Writing a job description and defining a framework
- Sending a tender to three exec search companies
- Reviewing the exec search proposals and selecting one
 - Hagoort & Partners chosen



The search process – step 1

November 20th, 2019

Purpose: explanation of the search process

- Chair of the Executive Board explains the search process
- Introduction of the search firm
- Explaining the process and timelines



The search process – step 2

November 21st - 27th, 2019

Reviewing the concept of the Job Description and announcement and finalize them

- Management Team
- Department Heads
- OR



The search process – step 3.1

November 28th - December 31st, 2019

Job announcement published internally and externally and broadcast to members and community

• All applicants are screened and selected by the search firm



The search process – step 3.1.1

December 13th, 2019

(Skype) session with EB

- Update on the process so far
- Review first batch of applicants
- Discuss target company list



The search process – step 3.2

November 28th - December 31st, 2019

Executive Search based on market research

• Candidates are approached, engaged, interviewed and selected by the search firm



The search process – step 3.3

November 28th - December 31st, 2019

Executive Search based on target companies and candidates proposed by RIPE NCC EB and staff

• Candidates are approached, engaged, interviewed and selected by the search firm



The search process – step 3.4

January 3rd 2020 Executive Search Update

- Candidates are approached, engaged, interviewed and selected by the search firm
- Discuss applicants after official deadline closing

January 15th 2020 Executive Search Update

Pre-discuss potential shortlist candidates



The search process – step 4

January 24th, 2020

Short list presentation of 5 candidates to the Executive Board

- Skype conference with EB Selection Committee
- Review of the search & selection process
- Introduction of 5 Short list candidates



The search process – step 5

February 4 - 5, 2020

Interviews Short list candidates by the EB

Face-to-face meeting with EB Selection Committee in Amsterdam

Shortlisted Candidates (1)



- 5 people
- 3 woman and 2 men
- CEO experience or Higher Management experience
- From the Industry and/or Community
- Understanding the various stakeholders and ecosystem
- Presentation about their first 100 days
- Extensive questioning about motivation and vision



The search process – step 6

February 6 - 7, 2020

Best candidates (2)

• 2nd interview planned with EB Selection Committee and RIPE NCC staff (representatives from MD team, Heads, OR)

Shortlisted Candidates (2)



- 3 People
- 1 woman and 2 men
- Staff representation
 - Works Council
 - Senior Management
 - Middle Managers



The search process – step 7

February 7th - 23rd, 2020

Hiring preparations for the final candidate

- Reference checks
- Offer made to candidate
- Negotiation on terms and conditions
- Work on legal implications / work permit / removal



The search process – step 8

February 29th, 2020

Signing of contract by the new CEO

- Candidate will start April 1st June 1st
- Starting date depends on notice period



The search process – step 9

May 11th - 15th, 2020

Introduction of the new CEO

- Candidate will be introduced to RIPE NCC Community
- Personal introduction at RIPE NCC Meeting in Berlin



The search process – step 10

Starting date >>> 2020

On boarding of the CEO

On boarding process guided by Hagoort



The search process – step 11

May 18th - 22nd, 2020

Search & selection process evaluation

- Search, selection and hiring process evaluated by Hagoort
- Stakeholders: EB, MT, OR

Some reflections



- It's a lot (a lot!) of work (hundreds of hours)
- It's an awesome board-management team-building exercise
- Having a good and experienced Exec Search company is key
- Involving staff was time-consuming but so worth it
- We are very happy with our selection and that Hans Petter accepted
- But let's not do this again anytime soon :-)



Questions



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